

**Manual 4**  
**Norms set for the discharge of functions**  
[Section 4(1)(b)(iv)]

S. No.	Activity	Time-frame/Norm	Remarks
1	Replying regular correspondence	5 working days	-
2	Issuing Tariff Order after admitting the Annual Revenue Requirement (ARR) Petitions of the Licensees	120 days	-
3	Application made for seeking information under DRIA	30 days	-
4	Providing information in response to notice received from PGC on appeals filed against the competent authority under DRIA.	7 days	-
5	Monthly Status Report on applications received under DRIA sent to Department of Administrative Reforms, GoNCTD.	5 working days	-

