Delhi Electricity Regulatory Commission

Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi - 17

CG No. 156/2007

In the matter of:

Sh. Hukum Singh Kataria H. No. 256, Sector – 14 Gurgaon <u>Haryana – 122 001.</u>

...Complainant

VERSUS

BSES Rajdhani Power Ltd. Through: its **CEO** BSES Bhawan, Nehru Place, Delhi-110 019.

...Respondent

Coram:

Sh. Berjinder Singh, Chairman & Sh. K. Venugopal, Member.

Appearance:

- 1. Sh. Hukum Singh, Complainant;
- 2. Sh. Sujoy Chaturvedi, Business Manager, BRPL;
- 3. Sh. C. S. Sakkerwal, Manager (OSM), BRPL.

ORDER

(Date of Hearing: 18.03.2008) (Date of Order: 24.03.2008)

- The Complainant, Sh. Hukum Singh Kataria, applied for an agriculture connection for a load of 5 HP, on 11.07.2006 at Village & P.O. Tikri Kalan, New Delhi. After some time, the Complainant approached the CGRF due to inordinate delay in approval of an agriculture connection. The CGRF vide its Order dated 16.03.2007 directed the DISCOM, BRPL, to energise the agriculture connection immediately.
- On non-compliance of the CGRF Order dated 16.03.2007, the Ld. Chairman of the CGRF vide letter dated 16.07.2007 forwarded the present complaint to this Commission for imposition of penalty in term of Regulation 9(6) of the DERC (Guidelines for establishment of Forum for Redressal of Grievances of the Consumers and Ombudsman) Regulations, 2003.

- 3. Both the parties were present today. The Commission heard both the parties at length. Sh. C. S. Sakkerwal, Manager (OSM), submitted that they have issued a demand note for an amount of Rs. 3,10,018/- to the Petitioner to provide stable electricity through a 25 kVA transformer. However, the Petitioner has expressed his inability to pay such huge amount for a single agriculture connection.
- 4. Sh. C. S. Sakkerwal, Manager (OSM), made an offer that if the Petitioner agrees to pay half of the amount of the demand note i.e. Rs. 3,10,018/then an agriculture connection for a load of 5 HP, as demanded, may be energised through a 25 kVA transformer. The Petitioner has agreed to pay the half of the amount of the demand note which approximately comes to Rs. 1,55,000/- towards the new service connection.
- 5. Accordingly, the DISCOM, BRPL, is directed to energise the said connection within ten days from the date of issue of this order. Thereafter, it would submit the action taken report before the Commission.
- 6. Ordered accordingly.

Sd/-(K. Venugopal) MEMBER Sd/-(Berjinder Singh) CHAIRMAN