

Delhi Electricity Regulatory Commission
Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi – 17

CG-154/05/2006

Shri Vikas Jain
IX/1598, Subash Road,
Gandhi Nagar,
Delhi-110031.

.....**Complainant**

VERSUS

BSES Yamuna Power Limited
Through its : **CEO**
Shakti Kiran Building,
Karkardooma,
Delhi-110092.

.....**Respondent**

Coram :

Sh. Berjinder Singh, Chairman & Sh. K. Venugopal, Member .

Appearance :

1. Sh. Vikas Jain, Complainant.
2. Sh. Neeraj Jain, Complainant.
3. Sh. Hement Gupta, Advocate on behalf of the Respondent.
4. Sh. Rajeev Ranjan, Asstt. Manager, BYPL.
5. Sh. P.C. Jain, AGM, BYPL.
6. Sh. P.K. Bhardwaj, BYPL.

ORDER

(Date of Hearing : 02.08.2007)

(Date of Order : 17.08.2007)

1. The instant matter was brought to the notice of the Commission by the Consumer Grievance Redressal Forum, BSES Yamuna Power Ltd. The Complainant had come before the Consumer Grievance Redressal Forum with a complaint that he had applied for a new connection and that the Licensee was not issuing any demand note. The CGRF had given order on 18.8.2006 directing the Licensee to provide the necessary connection and to raise the demand note on pro-rata basis for the sub-divided premises.

2. Sh. Hement Gupta, Advocate, appearing on behalf of the Licensee has submitted that after the last hearing, the Licensee has raised the pro-rata amount which is payable by the applicant for the purpose of new connection and as soon as the amount is paid, the Licensee shall energise the electricity connection.

3. Sh. Vikas Jain, present in person, has stated that he has received the said demand note and would make payment of the said amount. It was further stated that this demand note could have been raised at the first instance and he could have received the connection two years back. The amount of Rs. 6000/- as their share on pro-rata basis is not a big amount and such delay on part of Licensee is not pardonable.

4. The parties have been heard. It appears that the Licensee has taken a lackadaisical approach in the entire matter. They could have easily raised the said demand at the very first instance. Denying an electricity connection by not issuing a demand note for two years is not justified.

5. In view of the above, the Licensee is directed to pay a penalty of Rs.10,000/- for delay in raising a demand note. The penalty amount shall be deposited with the Commission within 4 weeks from the issue of this order. The connection of the Complainant shall be energised within one week from the date of payment of the demand note. The Licensee is also directed to avoid such situations in future.

6. Ordered accordingly.

Sd/-
(K. Venugopal)
MEMBER

Sd/-
(Berjinder Singh)
CHAIRMAN