DELHI ELECTRICITY REGULATORY COMMISSION

Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi – 110 017

Ref. F.11(595)/DERC/2010-11/C.F.No. 2538/6378

Petition No. 71/2010

In the matter of: Complaint under Section 142 of the Electricity Act, 2003.

AND

In the matter of:

Smt. Surji RZ-C-57, Nihal Vihar, Nagloai, New Delhi-110 041

...Complainant

VERSUS

BSES Rajdhani Power Ltd., Through its: CEO, BSES Bhawan, Nehru Place, New Delhi – 110 019

...Respondent

Coram:

Sh. P.D. Sudhakar, Chairperson & Sh. J.P. Singh, Member.

Appearance:

- 1. Sh. Parmod Kr. Gupta, Asstt. Manager, Legal, BRPL;
- 2. Sh. Sudip Bhattacharya, Sr. Mgr. Enforcement.

<u>ORDER</u>

(Date of Hearing: 07.02.2012) (Date of Order: 15.02.2012)

- The instant complaint has been filed by Smt. Surji, R/o H.No. RZ-C-57, Nihal Vihar, New Delhi – 110041, who is the registered consumer of Respondent, having K.No. 2630J8050239, for domestic purpose with 0.500 KW sanctioned load.
- 2. The brief matrix of the case is that on 22.04.2009, BYPL officials came to change the meter. After change of the meter, petitioner received a notice for testing of meter in BSES lab at Pushp Vihar on 25.05.2009. On 30.03.2010 officials of Respondent came at the premises of petitioner for routine checking of load. On 07.04.2010 the petitioner received a

show cause notice dated 30.03.2010 for DAE case booked against him, wherein, the complainant was directed to attend the personal hearing on 06.04.2010 subsequent to which the petitioner received speaking order dated 17.04.2010 along with DAE bill of Rs. 13,110/-.

- 3. The petitioner filed the above said complaint in the Permanent Lok Adalat-II to settle the above dispute. The petitioner has alleged that due to adamant and rude behavior of the Respondent, no settlement could be made.
- 4. The consumer is claiming that the DAE case booked against her is in violation of Regulation 52 & 53 of Supply Code 2007.
- 5. Respondent in its affidavit filed in the Commission on dated 01.12.2011 has informed that the aforesaid matter had been settled in between the petitioner and the Respondent Company on 12.12.2010, in the Lok Adalat organized by the Delhi High Court Legal Services Committee.
- 6. Respondent has also submitted the original application dated 16.11.2011 of the Petitioner requesting therein withdrawal of the above complaint. The above application has been addressed to Dy. Director (Law), DERC and copy has been shown endorsed to Head (Enf. West), BRPL. In the application, it has been informed that as the matter has already been amicably settled in Lok Adalat, therefore, in light of the above, her complaint should be treated as withdrawn.
- 7. In pursuant to the above request of the complainant, and acceding to the request of the complainant as well as in light of amicable settlement of the above dispute in Lok Adalat, the instant complaint is disposed off as considered, amicably settled and withdrawn.
- 8. Ordered accordingly.

Sd/-(J. P. Singh) MEMBER **Sd/-**(P. D. Sudhakar) CHAIRPERSON