

**FORMAT IV: Quality of Power Supply**

Name of Company: BSES RAJDHANI POWER LIMITED.

Period of Report: Sep-19

Year: 2019

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5=3+4</b>	<b>6</b>	<b>7</b>	<b>8=6+7</b>	<b>9=5-8</b>
Local Problem	4 hours	0	2913	2913	2913	0	2913	0
Tap setting of transformer	0	0	0	0	0	0	0	0
Repair of Distribution Line/transformer/ capacitor	0	0	0	0	0	0	0	0
Installation and Up gradation of High Tension/ Low Tension System	0	0	0	0	0	0	0	0