

### FORMAT III: Action taken report for safety measures complied for the accidents occurred

**Name of Company:** BSES RAJDHANI POWER LIMITED.

**Period of Report:** Jul-19

**Year:** 2019

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9
Continuous power failure affecting individual consumer and group of consumer upto 100 connected at Low voltage supply, excluding the failure where distribution transformer requires replacement.	0	-	132759	132759	132759	0	132759	0
Continuous power failure affecting more than 100 consumers connected at Low voltage supply excluding the failure where distribution transformer requires replacement.	0	0	23982	23982	23902	80	23982	0
Continuous power supply failure requiring replacement of distribution transformer.	0	0	10	10	10	0	10	0
Continuous power failure affecting consumers connected through High Voltage Distribution System (HVDS) and not covered under (i) & (ii)	0	0	50379	50379	50379	0	50379	0
Continuous Scheduled Power Outage	0	0	783	783	783	0	783	0
Replacement of Burnt Meter or Stolen Meter	0	21	4654	4675	4155	491	4646	29