

### FORMAT III: Action taken report for safety measures complied for the accidents occurred

**Name of Company:** BSES RAJDHANI POWER LIMITED.

**Period of Report:** Aug-19

**Year:** 2019

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9
Continuous power failure affecting individual consumer and group of consumer upto 100 connected at Low voltage supply, excluding the failure where distribution transformer requires replacement.	0	-	95607	95607	95607	0	95607	0
Continuous power failure affecting more than 100 consumers connected at Low voltage supply excluding the failure where distribution transformer requires replacement.	0	0	19573	19573	19554	19	19573	0
Continuous power supply failure requiring replacement of distribution transformer.	0	0	9	9	9	0	9	0
Continuous power failure affecting consumers connected through High Voltage Distribution System (HVDS) and not covered under (i) & (ii)	0	0	40387	40387	40387	0	40387	0
Continuous Scheduled Power Outage	0	0	843	843	843	0	843	0
Replacement of Burnt Meter or Stolen Meter	0	29	3525	3554	3182	242	3424	130