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|---|------------------------------|
| <b>FORMAT VI: New Connections / Additional Load, where power supply can be provided from existing network</b> |                              |
| <b>Name of Company:</b>   | BSES RAJDHANI POWER LIMITED. |
| <b>Period of Report:</b>  | Aug-19                       |
| <b>Year:</b>  | 2019                         |

Period of Report: Aug-19

Year: 2019

| Service Area   | Standard | Pending complaint of the previous month | Complaint received during the month | Total Complaint | Complaints attended during the month |                       |       | Balance complaint to be attended |
|--|----------|---|-------------------------------------|-----------------|--------------------------------------|-----------------------|-------|----------------------------------|
|  |          |   |                                     |                 | With in Specified Time               | Beyond Specified Time | Total |                                  |
| 1  | 2        | 3                                       | 4                                   | 5=3+4           | 6                                    | 7                     | 8=6+7 | 9=5-8                            |
| New Connection where no RoW or road Cutting permission is required | 7 days   | 4836                                    | 14833                               | 19669           | 10197                                | 3192                  | 13389 | 6280                             |
| New Connection where RoW or road Cutting permission is required    | 15 days  | 0                                       | 0                                   | 0               | 0                                    | 0                     | 0     | 0                                |
| New Connection where no RoW or road Cutting permission is required | 7 days   | 222                                     | 232                                 | 454             | 180                                  | 85                    | 265   | 189                              |
| New Connection where RoW or road Cutting permission is required    | 15 days  | 0                                       | 0                                   | 0               | 0                                    | 0                     | 0     | 0                                |