

Name of Company

BSES Yamuna Power Ltd, Delhi

Period of Report

September

Year

2019

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem		1	1593	1594	1593	0	1593	1
Tap setting of transformer								
Repair of Distribution Line/transformer/capacitor		0	673	673	673	0	673	0
Installation and Upgradation of High Tension/ Low Tension System								