

Name of Company

BSES Yamuna Power Ltd, Delhi

Period of Report

June

Year

2019

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem		12	3658	3670	3611	41	3652	18
Tap setting of transformer								
Repair of Distribution Line/transformer/capacitor		19	2173	2192	2167	0	2167	25
Installation and Upgradation of High Tension/ Low Tension System		0	2	2	2	0	2	0