

Name of Company

BSES Yamuna Power Ltd, Delhi

Period of Report

July

Year

2021

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem		11	3567	3578	3574	4	3578	0
Tap setting of transformer								
Repair of Distribution Line/transformer/capacitor		20	688	708	708	0	708	0
Installation and Upgradation of High Tension/ Low Tension System								