

Name of Company

BSES Yamuna Power Ltd, Delhi

Period of Report

July

Year

2019

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem		18	2388	2406	2372	32	2404	2
Tap setting of transformer								
Repair of Distribution Line/transformer/capacitor		25	1364	1389	1385	0	1385	4
Installation and Upgradation of High Tension/ Low Tension System								