

**Name of Company****BSES Yamuna Power Ltd, Delhi****Period of Report****April****Year****2020**

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem		0	586	586	586	0	586	0
Tap setting of transformer								
Repair of Distribution Line/transformer/capacitor		0	204	204	182	0	182	22
Installation and Upgradation of High Tension/ Low Tension System								