

Name of Company

BSES Yamuna Power Ltd, Delhi

Period of Report

May

Year

2019

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem		4	2254	2258	2245	1	2246	12
Tap setting of transformer								
Repair of Distribution Line/transformer/capacitor		0	1191	1191	1172	0	1172	19
Installation and Upgradation of High Tension/ Low Tension System								