

Format XIV

Sl. No.	Event	Compensation specified for violation of standard	Claimed		Payable/Paid	Amount of compensation payable in (Rs.)	Amount of compensation paid in (Rs.)
No. of case	Amount claimed		No. of cases	Amount Claimed	No. of cases in which compensation is payable		
1	Electricity Connections						
(i)	Electrified Areas						
(ii)	Augmentation Required						
(iii)	Un-electrified Areas						
(iv)	Connection denied after receipt of payment against demand note						
(v)	Connection energized through loop						
2	Transfer of Name						
3	Load Reduction						
4	Notice for downward revision of load						
5	Change of category						
6	Complaints in billing						
7	Replacement of meters						
8	Fault in street light maintained by the Licensee						
9	Voltage fluctuations and complaints						
10	Power Supply Failure						
11	Total						