



Delhi Electricity Regulatory Commission

Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi- 110017

F.9 (178)/DERC/JS/2016-17/5517/

Order

(Date of Order: 11.04.2022)

Whereas the Delhi Electricity Regulatory Commission (Forum for Redressal of Grievances of the Consumers and Ombudsman) Regulations, 2018 (hereinafter referred to as 'Regulations') provides for quorum for Consumer Grievance Redressal Forum (hereinafter referred to as 'Forum').

And Whereas Regulation 15(11) of the Regulations provides that quorum of the Consumer Grievance Redressal Forum shall constitute two members, when the total strength of the Forum consists of three members.

And Whereas the Commission has notified "*Delhi Electricity Regulatory Commission (Forum for Redressal of Grievances of the Consumers and Ombudsman) (First Amendment) Regulations, 2022* (hereinafter referred to as 'Amended Regulations') amending the Regulation 15(11) and provides that the quorum of Forum shall constitute three members, when the total strength of the Forum consists of five members.

And Whereas, existing vacancies of the members of the Forum of the distribution licensees, and time being taken to fill up such vacancies, has resulted into non-fulfillment of criteria for quorum as per Amended Regulations.

Therefore, in order to avoid delay in the hearings and to provide timely resolution of complaints filed by consumers, the Commission in exercise of its power to remove difficulties under Regulation 37 of Regulations allows quorum of the Forum to be of two members till the quorum as per Amended Regulations is established, for the first time.

Sd/-
(Dr. A. K. Ambasht)
Member

Sd/-
(Justice Shabihul Hasnain 'Shastri')
Chairperson