

Delhi Electricity Regulatory Commission

Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi – 17.

F.17(174)/Engg./DERC/17-18/5856/536

25.08.2020

To

The Secretary, New Delhi Municipal Council, Palika Kendra, Sansad Marg, New Delhi-110001.

The Chief Executive Officer,
Tata Power Delhi Distribution Ltd.,
33 KV Grid Sub-station,
Hudson Lane, Kingsway Camp,
Delhi-110 009.

The Chief Executive Officer, M/s BSES Yamuna Power Ltd., Shakti Kiran Building, Karkardooma, New Delhi-32.

The Chief Executive Officer, M/s BSES Rajdhani Power Ltd., BSES Bhawan, Nehru Place, New Delhi – 110019.

Subject: - Refund of Security Deposit and other credits towards final settlement on termination of connection.

Sir,

The Commission is in receipt of representation from TPDDL that refund of Security Deposit and other credits towards final settlement on termination of connection may also be allowed through cheque as no cheque issued by the Company has been bounced due to insufficient balance.

- 2. The matter has been examined and it is noted that various provisions of DERC (Supply Code and Performance Standards) Regulations, 2017 stipulates for refund of amount by the licensee to consumer through Demand Draft or electronic clearance system.
- 3. Now, the Commission in exercise of its powers under Regulation 85 of 'Power of relaxation and power to remove difficulties' of DERC (Supply Code and Performance Standards) Regulations, 2017 clarifies that distribution licensee may also refund the amount to the consumer through cheque. However, in all cases, the distribution licensee shall ensure that the cheque issued by the distribution licensee to the consumer shall not be dishonoured on presentation for collection, by the consumer, during its validity. Such dishonouring of cheque issued by distribution

licensee shall be treated as violation of provisions of DERC (Supply Code and Performance Standards) Regulations, 2017 and shall be dealt accordingly.

4. This issues with the approval of the Commission.

Yours faithfully

Sd/-

(U.K. Tyagi) Executive Director (Engg.)