

PUBLIC NOTICE



SPECIAL DRIVE FOR SUMMARY DISPOSAL OF GRIEVANCES/ COMPLAINTS REGARDING ELECTRICITY BILLS ISSUED BY DISCOMS & NDMC IN PURSUANCE OF TARIFF ORDER FY 2012-13

Consumer Grievance Redressal Forums (CGRFs) have been set up in accordance with provisions contained in Section 42(5) of the Electricity Act, 2003 for redressal of consumer grievances in NCT of Delhi.

A **special drive** for redressal of consumer grievances relating to correctness of electricity bills issued by DISCOMS & NDMC in pursuance of Tariff Order FY 2012-13 is being launched from **19.10.2012** in which Chairman and Members of Consumer Grievance Redressal Forums (CGRFs) will hold sittings in various Division/District Offices of Discoms of Delhi i.e. BRPL, BYPL, TPDDL & NDMC for summary disposal of grievances/ complaints as per their jurisdiction.

CGRFs will conduct hearing from 11:00 AM-1:00 PM and 2:00 PM-4:00 PM as per the schedule given below :

Tata Power Delhi Distribution Ltd. (TPDDL)					
Sr. No.	TPDDL District	TPDDL District Office Address	Contact person/ Phone nos.		Date of Hearing
			Commercial Manager	District Manager	
1	Moti Nagar	Distt. Office Building, Inder Puri, Behind Pusa Institute	Mr. Anurag Khurana 66138045	Mr. A K Abbi 66138031	19.10.2012
2	Shakti Nagar	Distt. Office Building, Nagia Park, Shakti Nagar	Mr. V.K. Duggal 66111310	Mr. Ravindra Joshi 66111308	20.10.2012
3	Model Town	Distt. Office Building, Gopal Nagar near Flyover Azadpur	Mr. O.P. Arora 65463681	Mr. Mahinder Gupta 64733644	22.10.2012
4	Civil lines	Dist. Office Building, Hudson Lane, Civil Line	Mr. Anil Kumar Gautam 66112257	Mr. Anil Sharma 66112263	23.10.2012
5	Keshavpuram	Distt office building, Near Laxmi bai college, Phase - 3, Ashok vihar	Mr. M.S. Saini 64599761	Mr. Rakesh Sharma 27304512	25.10.2012
6	Mangolpuri	Distt. Office Building, Mangol Puri Industrial Area Phase-1 Mangol Puri	Mr. Sanjay Chadha 65197859	Mr. Surender Singh 64733713	26.10.2012
7	Pitampura	Distt. Office Building, Gp-6 Block, Pitam Pura	Mr. Vipin Biswas 64733543	Mr. D.K. Tyagi 27322181	30.10.2012
8	Rohini	Distt. Office Building, Sector-3, Shakti Deep Building, Rohini	Mr. Ravinder Kaushik 65151489	Mr. Akhil kumar Chauhan 27522323	31.10.2012
9	Shalimar Bagh	Distt. Office Building, 33 Kv Grid Sub Station Building, Near Jaspal Kaur Public School, Shalimar Bagh	Mr. Naveen Kumar 65165702	Mr. Khalid Shafiq 64733611	01.11.2012

10	Badli	Distt. Office, Dside Gate No-5 Badli Ind Area Near M.T.N.L Distt. Office Left Side Of Yamuna Canal	Mr.Arun Kumar Sharma	Mr. Sudesh Sharma	02.11.2012
			27856604	27856658	
11	Narela	Distt. Office Building ,Bawana Road, Near Fire Brigade Office, Narela	Mr.S.S.Antil	Mr. Sunil Bhattar	03.11.2012
			65165707	64733735	
12	Bawana	Distt. Office Building ,NDPL Building, Main Road Bawana, Near Aditi Girls College, Bawana	Mr. Mukesh Kumar Singh	Mr. V P Sharma	05.11.2012
			27756996	64733657	

BSES Yamuna Power Ltd. (BYPL)

Sr. No.	BYPL Division	BYPL Divisional Office Address	Contact person/ Phone nos.		Date of Hearing
			Commercial Officer	Business Manager	
1	Chandni Chowk	Substation Bldng, Near Town Hall,	Puran Mehta	S.Palani Kumar	19.10.2012
			9312070894	9313499860 39999316	
2	Darya Ganj	Kamla Market Office, Asaf Ali Marg	Satya Sharma	Animesh Sah	20.10.2012
			9312147034	9350110005 39994129	
3	Pahar Ganj	11 KV substation,near Aram Bagh Qtr Paharganj	Nisha Bhasin	Amit Prakash	22.10.2012
			8287838303	9350582606 39999362	
4	Shanker Road	33 KV,Substation Building, Shankar Road	Kishan Lal	Soumya Chakravarty	23.10.2012
			9818024382	9313553181 39999338	
5	Patel Nagar	Substation Bldng, Block-18, East Patel Nagar	Deepak Verma	Khemraj Bairwa	25.10.2012
			9312782509	9312725537 39994601	
6	Karkardooma	BSES Corporate Annexe ,CBD-III GRID, Ground floor,Opposite Agarwal Fun City Mall,Karkardooma	Madhu Bakru	Sourav Bandyopadhyay	26.10.2012
			8010933458	9350261336 39997137	
7	G.T. Road	Substation Bldg, GT Road, Shahdara Adj to Hind Pocket Books	Pramod Gupta	Kumar Ranjan	30.10.2012
			9350261031	9350682834 39999272	
8	Krishna Nagar	F-15/2, Krishna Nagar	D.K. Sharma	Aniruddha Arya	31.10.2012
			9312147031	9350261344 39999296	
9	Laxmi Nagar	East Guru Angad Nagar, Radhu Palace, Laxmi Nagar	Raghvender Sharma	Ashutosh Tripathi	01.11.2012
			9313679292	9312782545 39999256	

10	Mayur Vihar-I&II	Substation Bldng, Adj to LSC, pocket 1, Mayur vihar-1	Shripal Singh	Amit Gaur	02.11.2012
			9312667242	9350130159 39992901	
11	Mayur Vihar-III	Substation Bldg-7, near somirvila school, Vasundhara	Tejinder Singh	Bhupender Choudhary	03.11.2012
			9312147015	9350261906 39993029	
12	Yamuna Vihar	Substation Building at C-7, Yamuna Vihar	Mukesh Tyagi	Nirakar Roy	05.11.2012
			8010618268	9313482472 39993152	
13	Karawal Nagar	66 KV Grid Station, Bhagirathi, near Gokul puri police station, Yamuna Vihar	Subhash Sharma	D.K Saini	06.11.2012
			9350130061	9313553014 39993290	
14	Nand Nagri	C-102, Tahirpur Grid, Nandnagari	Arvind Choudhary	Abhishek Sharma	07.11.2012
			9312725644	9350261010 39993403	

New Delhi Municipal Council (NDMC)

Sr. No.	NDMC Division	NDMC Divisional Office Address	Contact person/ Phone nos.	Date of Hearing
1	NDMC Area	Room No. 101, 1 st Floor, Shaheed Bhagat Singh Place, Gole Market	Panini Gupta (Executive Engineer (Commercial))	08.11.2012
			23341606, 23345266, Extn. 323 9810055594	10.11.2012

BSES Rajdhani Power Ltd. (BRPL)

Sr. No.	BRPL Division	BRPL Divisional Office Address	Contact person/ Phone nos.		Date of Hearing
			Commercial Officer	DGM	
1.	Alaknanda	E-Block, GKII, Behind Savitri Cinema	Sheevanee Lal	Abdul Ansari	19.10.2012
			9350130183	9350261398	
2.	Nehru Place	E-Block, Sub Station Building, East Of Kailash (Adjacent Nirula's)	Sangita Saikia	Manash Das	20.10.2012
			9312666303	9350261995	
3.	Nizamuddin	Nizamuddin West, Near Petrol Pump	Satyendra K Singh	Pushpdeep Jaisiya	22.10.2012
			9350718392	9313404019	
4.	Saket	33KV Grid, Adchini, Aurbindo Marg	Vivek Prasad	Angarai Ram	23.10.2012
			9313499837	9350130458	
5.	Vasant Kunj	Opp. D1 Block, Andheria Bagh, Vasant Kunj	Satheesh K Kumar	Sunil Singh	25.10.2012
			9350261857	9312782465	
6.	R.K. Puram	Grid Building, West Block, Sector-1, R.K. Puram	Dheeraj Koul	Satendra Agrawal	26.10.2012
			9312782588	9350130337	
7.	Hauz Khas	A-1/27, Safdarjung Enclave, Near Greenfield School	Anurag K Gupta	Avinash R Kumar	30.10.2012
			9312782441	9350261876	

8.	Khanpur	Southend Appt., Pul Pahaladpur , Mehrauli Badarpur Road	Rupesh Sharma	Kashmir Singh	31.10.2012
			9313520207	9312782581	
9.	Sarita Vihar	Sub Station Building, Adjacent New Friends Colony, Police station, (Opp Nathu's Sweet Community Centre)	Keshaw Kumar	Prashant Verma	01.11.2012
			9313819884	9313553185	
10.	Janak Puri	G-8 Area, Hari Nagar, Near Maya Enclave	Asha Kohli	Sudhir Jairath	02.11.2012
			9312725642	9312070863	
11.	Vikas Puri	BSES Office, District Centre, Janakpuri	Sarita Singh	Rajesh J Doshi	03.11.2012
			9313819831	9350110207	
12.	Palam	C-2-D, Near Dabri More, Pankha Road, Janakpuri	Rattandeep Kaur	Tanmay Mohanty	05.11.2012
			9311326235	9313499853	
13.	Dwarka	C-2-C, Pocket-12, Janakpuri	Neetu Bhatia	Anand Tripathi	06.11.2012
			9350261502	9350261472	
14.	Nangloi	Substation Building I, Guruharkishan Nagar, Pachim Vihar	Manjeet Malik	Kishore J Kumar	07.11.2012
			8287837911	8010584285	
15.	Mundka	Division office ,opposite Metro Pillar-365, Near Petrol Pump, Rohtak Road	Jai Yadav	Maneesh Arora	08.11.2012
			9350261513	9350261029	
16.	Punjabi Bagh	Room No-22, East Punjabi Bagh	Payal Seth	Navdeep Arora	09.11.2012
			8010609396	9350261527	
17.	Tagore Garden	Near Central Market, Tagore Garden	Ravi Kohli	Ajay Sharma	10.11.2012
			9312782443	9313553078	
18.	Najafgarh	220 KV Sub Station Building, Power House, Najafgarh	Prabhat Mishra	Akbar Basha	16.11.2012
			8010904631	9312071040	
19.	Jaffarpur	220 KV Grid, Najafgarh	Alpna Pundir	Subramanian Ramesh	17.11.2012
			9310795243	9350261518	

All aggrieved consumers may submit their complaints/grievances relating to correctness of electricity bills addressed to Secretary, CGRF of the concerned Discom, in the respective Division/District Offices indicated above, atleast three days prior to the scheduled date of hearing. Their cases will be taken up on first come first serve basis. Concerned officials of Discoms shall also be present along with relevant records.


Secretary
DERC