Delhi Electricity Regulatory Commission

ViniyamakBhavan, C-Block, Shivalik, Malviya Nagar, New Delhi-110017

F.17 (266)/DERC/Engg./2018-19/6330/

Order (Date of Order: 04.05.2020)

Whereas the Delhi Electricity Regulatory Commission (Supply Code and Performance Standards) Regulations, 2017 (hereinafter referred to as 'Regulations'), inter alia, provides for provisional billing during a billing cycle where the meter of the consumer could not be read or recorded for any reason, to be specifically recorded.

And whereas Regulation 30(10) of the Regulations provides that in such cases, the Licensee shall prepare a provisional bill based on the consumption during the corresponding period in the previous year when readings were taken.

And whereas this Commission vide Order dated 07.04.2020 in the matter of mitigation of Impact of Covid-19 on Electricity Distribution Licensees and consumers of Delhi has, inter alia, allowed provisional billing in respect of consumers not covered under Smart Meters and Automatic Meter Reading for the period from 24/03/2020 to 30/06/2020 subject to further direction issued by the Commission from time to time.

And whereas Regulation 30(13) of the Regulations provides that in case the consumer furnishes the meter reading(s) himself alongwith the picture of the meter indicating the meter reading and date of meter reading through registered mobile or through e-mail, the billing for that billing cycles(s) shall be done based on that/those reading(s) subject to adjustment in next billing cycle.

And whereas, the electricity consumers of industrial and non-domestic tariff category have reported that they are facing difficulty as the provisional bills raised by the distribution licensee are on much higher side being based on the readings of corresponding period of previous year, whereas, because of closure of units due to the prevailing Covid-19 pandemic and direction of the Government in this regard, the actual consumption of such units/establishments is almost nil/negligible.

Now, therefore, the Delhi Electricity Regulatory Commission in exercise of its

powers conferred under Regulation 85 (Power of relaxation and power to remove difficulties) of the Regulations, hereby makes this Order in respect of raising of provisional bills by the distribution licensee, namely:-

- **1.Short Title & Commencement:** (1) This order shall be called Delhi Electricity Supply Code and Performance Standards (Relaxation) Third Order, 2020.
- (2) This Relaxation Order is concurrent to the aforesaid Order dated 07.04.2020, and therefore is applicable from 24.03.2020.

2. Provisional Billing for industrial and non-domestic category of electricity consumers:

- (1) For industrial and non-domestic category of electricity consumers the provisional billing shall be resorted to only in those cases where the meter of the consumer could not be read/ recorded by the distribution licensee during the billing cycle, otherwise the distribution licensee shall raise the bill based on actual consumption of electricity recorded by the meter.
- (2) The distribution licensee shall raise such provisional bill for the fixed charges and associated applicable charges only, considering the energy consumption as nil.
- (3) Where the provisional bill for such category of electricity consumers from 24.03.2020 has not been raised by distribution licensee as per para (2) above, the distribution licensee shall revise the bill in accordance with para (2) above.
- (4) In case the consumer furnishes the meter reading(s) himself alongwith the picture of the meter indicating the meter reading and date of meter reading through registered mobile or through e-mail, the billing for that billing cycles(s) shall be done based on that/those reading(s) subject to adjustment when meter is actually read/recorded by the distribution licensee.
- (5) The other terms and conditions of Order dated 07.04.2020 shall remain the same.

Sd/- Sd/- Sd/
(A. K. Ambasht) (A. K. Singhal) (Justice S. S. Chauhan)

Member Member Chairperson