

New Delhi, the 2<sup>nd</sup> August 2024

**Press Release**

**Delhi Electricity Regulatory Commission issues Regulations for Providing Compensation to Victims of Electrical Accidents**

1. The Delhi Electricity Regulatory Commission (DERC) has framed new Regulations titled the "DERC (Compensation to Victims of Electrical Accidents) Regulations, 2024". These Regulations have been issued under Section 57 read with Section 181(2)(za) of The Electricity Act, 2003. The said Regulations have been notified in the Official Gazette and have come into force w.e.f 25.07.2024. The new Regulation introduced by the Commission aims to enhance safety standards and provide a comprehensive framework for compensation in the event of electrical accidents. A soft copy of the Regulations is available online on the Commission's website ([www.derc.gov.in](http://www.derc.gov.in)).

**2. Salient Features:**

- The Regulations shall apply to all Generating company & Licensees in their respective licensed areas in the National Capital Territory of Delhi.
- The Generating Companies and Licensees shall ensure compliance with all mandatory safety standards as notified by CEA by taking necessary measures to prevent injuries from contact with any defective or dangerous electrical appliance or apparatus.
- Compensation for loss of human life is set at ₹7,50,000 per person.
- For disabilities caused by electrical accidents, compensation ranges from ₹1,00,000 to ₹5,00,000 depending on the severity.
- Additional reimbursement for hospitalization costs up to ₹25,000.
- In addition, Regulation provides for compensation for the loss of milch and draught animals, as well as poultry, as specified, with ceilings on the total assistance per household.
- The compensation for animal loss due to electrical accidents shall include Rs. 50,000/- for Buffalo/Cow/Camel/Yak, Rs. 5,000/- for Sheep/Goat/Pig, Rs. 25,000/- for Horse/Bull, Rs. 15,000/- for Calf/Donkey/Pony/Mule, Rs. 100/- poultry bird; capped at Rs. 3,00,000 for milch animals or Rs. 150,000/- for draught animals per household.
- The Generating companies or licensees shall promptly report electrical accidents to the Electrical Inspector and their designated "Concerned Authority" (not below the level of the General Manager) within 24 hours, and upload relevant details and forms on their website.
- After conducting an inquiry, the Electrical Inspector shall submit a report to the licensee's concerned authority, which shall decide on compensation within 30 days. The claimants are to submit claims within 90 days of occurrence of an accident.

- The concerned authority must issue final orders on compensation within 30 days of receiving an inquiry report. Compensation must be paid within 15 days of the final order, with penalties for delayed payments.
- Affected parties can appeal against the quantum of compensation or other grievances to the Consumer Grievances Redressal Forum and further to the Ombudsman if necessary.
- These Regulations are designed to ensure higher safety standards and prompt compensation for victims of electrical accidents, reflecting the Commission's commitment to public safety and accountability.

Sd/-  
(Rajesh Dangi)  
Secretary