

Name of Company

BSES Yamuna Power Ltd, Delhi

Period of Report

October

Year

2020

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem		2	738	740	739	0	739	1
Tap setting of transformer								
Repair of Distribution Line/transformer/capacitor		0	339	339	339	0	339	0
Installation and Upgradation of High Tension/ Low Tension System								