

DELHI ELECTRICITY REGULATORY COMMISSION

Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi – 110 017

F.11(525)/DERC/2009-10/2708

Petition No 16/2008

In the matter of : Complaint under Section 142 of the Electricity Act, 2003

AND

In the matter of:

Dr. Mrs. Nirmala Dwarkadas
B-6-61, Safdarjung Enclave,
New Delhi – 110 029.

...Complainant

VERSUS

BSES Rajdhani Power Ltd.,
Through its: CEO,
BSES Bhawan, Nehru Place,
New Delhi – 110 019.

...Respondent

Coram:

**Sh. P.D. Sudhakar, Chairman, Sh. Shyam Wadhera, Member &
Sh .J.P. Singh, Member.**

Appearance:

1. Sh. Vinay Kumar Singh, GM (BRPL)
2. Sh. Avinash Kumar, DGM, BRPL (Haus Khas)
3. Sh. P.K. Gupta, AM, BRPL
4. Sh. Sita Ram, DGM, BRPL
5. Sh. Kishnu Datta, Advisor, BRPL
6. Sh. Manish Srivastava, Advisor, BRPL
7. Dr. A. Dwarkadass, Complainant
8. Sh. Sisir Kaul, BRPL

ORDER

(Date of Hearing: 04.10.2011)
(Date of Order: 05.10.2011)

- (1) The Commission heard the matter today wherein the counsel of the Respondent Sh. Kishnu Datta submitted that the allegation of the complainant for removal of the meter no. 27097025 against CRN No. 2550061330(15KW), (First Floor) is false and the same meter is still existing in the premises of the complainant. To substantiate their stand he filed a

copy of photographs of the existing meter showing time, date, consumption as well as number of the meter. Counsel further submitted that the consumer is drawing electricity for entire premises from the existing single above connection i.e. CRN No. 2550061330(15KW).

- (2) The Complainant raised the issue of the above meter being defective on the basis of bills dated 23.05.2011 and 22.06.2011 submitted by the Respondent (where the meter was shown defective) as well as receipt of interim bill of Rs. 40,860 /- for the period from 19.04.2011 to 06.07.2011. The complainant stated that such a large bill was not possible even after aggregating the consumption of all three connections available earlier. The Respondent admitted the error of mentioning the status of meter as "defective" on some of the bills and attributed the same to non feeding of the requisite information of reconnection in their software, which was corrected vide bill dated 06.07.2011 for Rs. 40,860/-. The Respondent contended that this meter was not defective.
- (3) After hearing both parties and taking into account the averments made as above, the Commission now directs the Respondent to file a statement of record in tabular form giving comparative month wise details of all the three connections showing:-
 - (i) Dates of installation/removal of main and check meters, including multiple replacements where applicable.
 - (ii) Meter reading /unit consumed in both main and check meters for each billing cycle since December 2009.
 - (iii) Amount billed and paid in each billing cycle.
- (4) The Respondent is also directed to install a new check meter along with the existing meter to check the accuracy of the existing meter as per protocol/procedure laid down under the existing regulations. Till further orders, the Respondent shall continue to raise bills on the reading of the existing meter and the current charges shall be paid by the complainant within the stipulated time.

- (5) The Respondent is further directed not to disconnect the electricity supply of the above connection CRN No. 2550061330(15KW) till next date of hearing.
- (6) The matter is now listed for 14th November, 2011 at 3.30 PM.
- (7) Ordered accordingly.

-Sd-
(J.P. Singh)
MEMBER

-Sd-
(Shyam Wadhera)
MEMBER

-Sd-
(P.D. Sudhakar)
CHAIRMAN