

## **DELHI ELECTRICITY REGULATORY COMMISSION**

Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi – 110 017

Ref. F.11(696)DERC/2011-12/C.F.No. 2925/6783

### **Petition No. 37/2011**

**In the matter of:** Complaint under Section 142 of the Electricity Act, 2003.

**AND**

**In the matter of :**

Ms. Manju Rani  
W/o Shri Atul Tyagi  
R/o presently residing at  
194, Hastsal Village  
Delhi

**...Complainant**

*Versus*

BSES Rajdhani Power Ltd.  
Through its: **CEO**  
BSES Bhawan, Nehru Place,  
New Delhi – 110 019.

**...Respondent**

### **Coram:**

**Sh. P.D. Sudhakar, Chairperson, Sh. Shyam Wadhera, Member &  
Sh .J.P. Singh, Member.**

### **Appearance:**

1. Sh. Pramod Kr. Gupta, AM Legal, BRPL;
2. Sh. Rajesh Doshi, GDM, BRPL;
3. Sh. Atar Singh, AVP, BRPL;
4. Sh. S.S. Madan, Sr. Manager, BRPL.

### **ORDER**

Date of Hearing: 28.02.2012  
(Date of Order: 12.03.2012)

1. The instant complaint has been filed by Ms. Manju Rani, against the Respondent company for not giving permanent domestic connection at her Plot no. 3-A/1, Vikas Nagar Opposite Hanuman Mandir, Uttam Nagar, New Delhi – 110059 against already existing temporary connection by also installing of electric Pole.

2. The brief matrix of the case is that she has applied for permanent domestic connection for Plot no. 3-A/1, Vikas Nagar Opposite Hanuman Mandir, Uttam Nagar, New Delhi – 110059 against already existing temporary connection for which installation of electric Pole was required. In this regard she has deposited Rs. 4200/- on 10.01.2008. Even after her repeated requests the above connection was not issued which is in contravention of Regulation made under DERC Supply Code, 2007.
3. In response to the above, Respondent has filed its reply dated 10.06.2011, stating therein that the grievance of the consumer for non-installation of meter along with pole has been resolved and a meter no. 24346533 has been installed at her premises on 10.06.2011. In support of its claim the Respondent has also filed a copy of the consumer satisfaction and withdrawal of her complaint.
4. In pursuance of the above reply of Respondent, Commission issued a letter to the Petitioner on 15.06.2011 seeking confirmation from her on the above withdrawal letter.
5. The above matter was listed on 28.02.2012 for hearing in the Commission which was attended by above representatives of the Respondent however, no one appeared on behalf of the complainant. The Commission while acceding to the request of the complainant for withdrawal of her complaint in terms of redressal of her grievance decides to dispose off the above complaint as amicably settled and withdrawn.
6. Ordered accordingly.

Sd/-  
(J.P. Singh)  
MEMBER

Sd/-  
(Shyam Wadhera)  
MEMBER

Sd/-  
(P.D. Sudhakar)  
CHAIRPERSON