

Delhi Electricity Regulatory Commission
Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi – 17

F.7(50)-A/2324/09-10/DERC/

In the matter of:

Sh. M.S. Panicker
DDA, MIG Flats at 368,
L&T Pocket, Sector -18B,
Phase-II, Dwarka,
New Delhi-110075.

.....**Complainant**

VERSUS

BSES Rajdhani Power Limited
Through its : **CEO**
BSES Bhawan,
Nehru Place,
Delhi-110019.

.....**Respondent**

Coram:

**Sh. Berjinder Singh, Chairman, Sh. Shyam Wadhera, Member &
Sh. Subhash R. Sethi, Member.**

Appearance:

1. Sh. Anand Tripathi, DGM, BRPL
2. Sh. B.P. Verma, AVP(B) West-II, BRPL

ORDER

(Date of Hearing: 26.02.2010)
(Date of Order: 08.04.2010)

1. The CGRF addressed a letter No. CG-2009/FS/219 dated 28.8.2009 to Nodal Officer, Co-ordinating Cell (BRPL) under endorsement to this Commission.
2. It has been mentioned that BRPL replaced meter of the Complainant without any prior notice. It has also been mentioned that the notice was issued on dated 21.5.2009, where as per meter changed report left in the meter chamber box by the BRPL officials is also dated 21.5.2009.
3. The CGRF observed that the documents placed on record by the Complainant do not bear signature of any official of the Discom.

4. The Respondent submitted that the aforesaid intimation was sent by CGRF during the pendency of the proceedings before it, filed by the consumer Sh. M.S. Panicker. The final order disposing off the complaint filed by Sh. M.S. Panicker was passed by the CGRF only on 1.9.2009. It is further submitted that the order dated 1.9.2009 has been fully complied with by the Respondent. As a matter of fact by letter dated 14.10.2009, the consumer has acknowledged this fact in a letter addressed to the CGRF which states as under :-

"With reference to order dated 24.9.2009 regarding redressal of my grievance; I want to appreciate your good self for redressing the grievance. I have received the rectified bill alongwith the compensation amount Rs.2500/- through cheque. I am totally satisfied with the dealing of the case by the Forum. It has developed a great faith in this consumer's Grievance Forum."

5. The Respondent further submitted that in view of the foregoing it is apparent that the grievance of the consumer has been fully addressed and the consumer has acknowledged, in writing that he has no further complaint against BRPL. It is thus submitted that the present proceedings are liable to be dropped and the show cause notice dated 7.10.2009 liable to be revoked.

6. No one appeared from Complainant side.

7. Since the grievance of the plaintiff has already been addressed to as well as the plaintiff has not appeared for plead his case, therefore, in light of above, the petition is dismissed in default.

8. Ordered accordingly.

Sd/-
(Subhash R. Sethi)
MEMBER

Sd/-
(Shyam Wadhera)
MEMBER

Sd/-
(Berjinder Singh)
CHAIRMAN