

Delhi Electricity Regulatory Commission
Viniyamak Bhawan, 'C' Block, Shivalik, Malviya Nagar, New Delhi – 17

CG/05/2005

Sh. J.B.S. Bawa, GM,
Park Balluchi Restaurant,
Inside Deer Park,
Hauz Khas Village,
New Delhi-110016.

.....Complainant

VERSUS

BSES Rajdhani Power Ltd.
Through its : **CEO**
BSES Bhawan,
Nehru Place,
New Delhi-110019.

.....Respondent

Coram :

Sh. Berjinder Singh, Chairman & Sh. K. Venugopal, Member .

Appearance :

1. Sh. J.B.S.Bawa, General Manager, Complainant.
2. Sh. S.K. Goel, Park Balluchi Restaurant.
3. Sh. R.C. Mehta, BSES.
4. Sh. R.R. Panda, Add. Manager, KCC, BRPL.

ORDER

(Date of Hearing : 17.3.2006)

(Date of Order : 07.4.2006)

1. Sh. J.B.S. Bawa, appearing on behalf of Park Balluchi Restaurant, has submitted that after the hearing held on 15.12.2005, the Respondent Licensee had agreed to settle all the pending issues relating to the payments towards the Restaurant and that the same stands settled as on date. Sh. J.B.S. Bawa also submits that the matter of issuing bills in the name of the Restaurant has also been sorted out by the Respondent Licensee. It is stated that all the dues have been settled and the Complainant has no further grievance against the Licensee.

2. Sh. R.C. Mehta, appearing on behalf of the BSES Rajdhani Power Ltd. has submitted that they are in the process of issuing notice to the DDA for the recovery of the bills pending against them (i.e. the DDA) and, as such, there is no issue pending with the Complainant.

....Contd.

3. The matter has been heard. The Commission after hearing the parties opine that there is no dispute between the parties and the matter is thus settled. The Commission is also of the opinion that there are no grounds for penalty in this case. However, the Licensee is advised that whenever matters can be sorted out with the consumer across the table, they should take pro-active steps and redress the grievance so that there is no need to approach the Forum. The Licensee is also advised to be cautious while dealing with such cases in future. No cost to the parties.

4. Ordered accordingly.

Sd/-
(K. Venugopal)
Member

Sd/-
(Berjinder Singh)
Chairman