

Format XIV

| Sl. No. | Event | Compensation specified for violation of standard | Claimed | | Payable/Paid | | |
|-------------|--|--|--------------|----------------|---|---|--------------------------------------|
| No. of case | Amount claimed | | No. of cases | Amount Claimed | No. of cases in which compensation is payable | Amount of compensation payable in (Rs.) | Amount of compensation paid in (Rs.) |
| 1 | Electricity Connections | | 0 | 0 | 0 | 0 | 0 |
| (i) | Electrified Areas | | 0 | 0 | 0 | 0 | 0 |
| (ii) | Augmentation Required | | 0 | 0 | 0 | 0 | 0 |
| (iii) | Un-electrified Areas | | 0 | 0 | 0 | 0 | 0 |
| (iv) | Connection denied after receipt of payment against demand note | | 0 | 0 | 0 | 0 | 0 |
| (v) | Connection energized through loop | | 0 | 0 | 0 | 0 | 0 |
| 2 | Transfer of Name | | 0 | 0 | 0 | 0 | 0 |
| 3 | Load Reduction | | 0 | 0 | 0 | 0 | 0 |
| 4 | Notice for downward revision of load | | 0 | 0 | 0 | 0 | 0 |
| 5 | Change of category | | 0 | 0 | 0 | 0 | 0 |
| 6 | Complaints in billing | | 0 | 0 | 0 | 0 | 0 |
| 7 | Replacement of meters | | 0 | 0 | 0 | 0 | 0 |
| 8 | Fault in street light maintained by the Licensee | | 0 | 0 | 0 | 0 | 0 |
| 9 | Voltage fluctuations and complaints | | 0 | 0 | 0 | 0 | 0 |
| 10 | Power Supply Failure | | 0 | 0 | 0 | 0 | 0 |
| 11 | Total | | 0 | 0 | 0 | 0 | 0 |