

Details related to the O/o The Electricity Ombudsman and CGRFs of Distribution Licensees (as on 01.04.2026)

Electricity Ombudsman

B-53, Paschimi Marg, Opp. Tagore International School, Vasant Vihar, New Delhi-110057

EPBX Board : 26144979, Fax : 41009285, Email : elect_ombudsman@yahoo.com, Website- <http://electricityombudsmandelhi.co.in/>

Sh. Pardeep Kumar Bhardwaj Ombudsman Mob: 9810079033, Tel: 26141206 Direct- 41035631	Sh. Sunil Arora Advisor (Law) Mob : 9810476323	Sh. Vinod Kumar Kapil Advisor, (Engg.)/Secretary Mob: 9311352635	Vacant Secretary Tel: 41009285 EPBX Board - 26144979
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CGRF- BSES Rajdhani Power Limited (BRPL)

Sub Station Building, Sector-V, Pushp Vihar, Near Saket Court Complex, New Delhi-110017,

Tel: 8468952631, 8468935702, Fax : 29564400, Email- cgrfbrpl@gmail.com, Website- <http://cgrfbrpl.com/>

Justice Ali Zamin, Judge High Court Allahabad Chairperson Mob: 9415358533, 7906249275 Tel: - 8010930866	Sh. Sayed Akbar Abbas Abdi Member (Legal) Mob: 8920516218, 9312237102 Tel: 8468972089	Sh. Amitabh Saxena Member (Tech.) Mob.: 9650990835	Smt. Monika Taneja Member Mob: 9810979608, Tel: 8470039364	Sh. Krishan Kumar Secretary Mob: 9313585062 Tel: 8882120179
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CGRF-BSES Yamuna Power Limited (BYPL)

Sub-Station Building, Near Karkardooma Court, Shahdara, Delhi - 110032

Tel : 8010939760, Reception - Sh. Sunil - 801093346S, Email-cgrfbypl@hotmail.com, Website - <http://cprfbypl.com>

Sh. Prem Kumar Singh, Former District Judge Chairperson Mob. 8130664500	Sh. Prabodha Kumar Agrawal Member(Legal) Mob: 8595208575, Tel: - 8010939765	Sh. Shafikur Rahman Khan Member (Tech.) Mob: 9350261636, Tel: - 8010939765	Vacant Member (Consumer Affairs)	Sh. Sohan Bisht, Secretary Mob.9350683929 Tel: 8010939761
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CGRF-Tata Power Delhi Distribution Limited (TPDDL)

Sub Station Building, New Police Colony, Model Town-1I, New Delhi -110009

Tel: 9717702316, 011-66112490, 011-66112491 Fax: 27466603, Email-ecgrftpddl@gmail.com, Website-<https://www.tatapower-ddl.com/cgrf/>

Sh. Mukesh Srivastava Former District Judge, Chairperson Mob. 9829449323, Tel: 66233355	Smt. Smita Shankar Member(Legal) Mob: 9810352659, Tel: 66756984	Sh. Shirish Asthana Member(Tech.) Mob.: 9540607009	Sh. Ashok Kumar Singh Member Mob: 8800448444	Sh. O.P Singh Advisor(Engg.) Mob: 9818100317	Sh. S. K. Kothari Secretary Mobile - 9958689595 Tel: 66756982
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CGRF-New Delhi Municipal Corporation (NDMC)

Shop No. 67-68 & 71 -73, Shaheed Bhagat Singh Place, Gole Market, New Delhi-110009 Tele.fax: 23340756,

Email- ecgrfndmc@gmail.com, Website-<https://online.ndmc.gov.in/ECGRF/contents/about-us/organization-structure>

Sh. Shalabh Kumar Chairperson Mob.: 9650291441	Sh. Sumeer Kumar Shrivastava, Member(Legal) Mob.: 8745919519, 9868726812, 9013513047	Vacant Member (Consumer Affairs) (As per the DERC (Guidelines for establishment of the Forum and the Ombudsman for redressal of Grievances of Electricity Consumers) Regulations, 2024, notified on 24 June 2024)	Ms. Chanda Sharma Secretary Mob.: 9810411927 Tel. 23340756
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