



**Delhi Electricity Regulatory Commission Viniyamak Bhavan**

**C-Block, Shivalik, Malviya Nagar, New Delhi-110017**

F.17 (266)/DERC/Engg./2018-19/6330/

**Order**  
**(Date of Order: 10.01.2022)**

**In the matter of: Suspension of Standards of Performance**

Whereas the Delhi Electricity Regulatory Commission (Supply Code and Performance Standards) Regulations, 2017 (hereinafter referred to as 'Regulations'), inter alia, provides for procedure in release of electricity connection including temporary connection, load reduction, load enhancement, meter reading, billing, payment, Standards of Performance, booking of cases of Unauthorised Use of Electricity, Theft of Electricity, etc.

And Whereas Regulation 83 of the Regulations provides for exemption of Standards of Performance and states that Standards of Performance shall remain suspended during Force Majeure conditions such as war, mutiny, civil commotion, riot, flood, cyclone, lightning, earthquake, lockout, fire, sabotage, blockade etc., affecting the Licensee's installations and activities.

And Whereas the Govt. of NCT of Delhi had issued Order of Alert Level-1 (Yellow Level) of restrictions on Social activities, economic activities, transportation/ movement in NCT of Delhi vide their Order No 500 dated 28.12.2021 .

And Whereas the Distribution Licensees have submitted to the Commission that Govt. of NCT of Delhi has imposed strict curbs in the city like restriction on various economic activities and week end (10:00 PM of Friday till 5:00 of subsequent Monday) curfew vide their Order no.504 dated 04.01.2022 .

And Whereas the Distribution Licensees have submitted that these restrictions have curtailed down work force deployment at back office and field activities and are keeping bare minimum work force so that our customer gets uninterrupted power supply.

And Whereas the Distribution Licensees have requested the Commission to declare the outbreak of Covid-19 virus as a force majeure event and allow suspension of standards of performance.

Now, therefore, the Delhi Electricity Regulatory Commission in exercise of its powers conferred under Regulation 85 (Power of relaxation and power to remove difficulties) of the Regulations, consider the outbreak of Covid-19 virus as a force majeure event under Regulation 83 of the Regulations for suspension of Standards of Performance w.e.f. 05.01.2022, till further orders.

**Sd/-**  
**(Dr. A. K. Ambasht)**  
**Member**

**Sd/-**  
**(Justice Shabihul Hasnain 'Shastri')**  
**Chairperson**