

Quality of Power Supply

Format IV

Name of Company
Period of Report
Year

BSES Yamuna Power Ltd, Delhi
September
2017

Service Area	Standard	Pending Complaint of the Previous month	Complaint Received During the Month	Total Complaint	Complaints Attended During the Month			Balance Complaint to be Attended
					Within Specified Time	Beyond Specified Time	Total	
Local Problem	Resolution within 4 hrs	0	2572	2572	2564	7	2571	1
Tap setting of transformer	Resolution within 24 hrs	0	0	0	0	0	0	0
Repair of Distribution Line/transformer/capacitor	Resolution within 15 days	0	448	448	448	0	448	0
Installation and Upgradation of High Tension/ Low Tension System	Resolution within 90 days	0	0	0	0	0	0	0