

Press Release

- 1.** Based on the comments and suggestions expressed by the stakeholders on the draft proposal for Delhi Electricity Regulatory Commission (Supply Code and Performance Standards) Regulations, 2017, the Commission has finalized the Regulations and same have been uploaded on the Commission's website. The said Regulations shall come into force w.e.f. 1.9.2017.

- 2.** In these Regulations the provisions have been made just & equitable. Care has been taken to detail out the provisions lucidly for better understanding of the stakeholders.

- 3.** The salient features of these Regulations are as under:
 - Time period for release of new electricity connections, where no Right of Way permission is required, has been reduced from 15 days to 7 days.
 - For tenants to get electricity connection directly from the distribution licensee, the requirement of documents namely proof of ownership & NOC from the landlord has been dispensed with and the tenant will now be required to produce either valid lease agreement or rent receipt for getting the connection. The supply shall generally be provided through pre-payment meter.
 - Submission of applications for new connection for 50kVA load and above through online system, has been made mandatory.
 - Explicit provisions have been incorporated in the Regulations for conversion of single point connection into individual connections.
 - If the Licensee raises a single bill, clubbing more than one billing cycle, the consumer shall now be entitled to make the payment in monthly installments equal to the number of billing cycles clubbed in the bill. No Late Payment Surcharge shall be leviable on such bills and installments thereof.
 - Explicit provision has been made to indicate all outstanding amounts whatsoever, continuously in the regular bills, failing which, the Licensee shall have no right to claim or recover the outstanding dues.
 - In cases of unauthorized use of electricity & theft of electricity, the Distribution Licensee shall mandatorily provide a copy of videography of the entire proceedings to the consumer alongwith the notice. This will obviate any future false allegations.
 - A compensation of Rs.10 per kW per hour for delay in restoration shall be payable upto a maximum of Rs.200 per hour for the consumers having load upto 20 kW. The consumers above 20kW to file the claim for compensation before the Commission.

- 4.** A draft Order for schedule of charges and the procedure for implementation of these Regulations has been issued and uploaded on Commission's website for seeking comments/suggestions from the stakeholders.