

DELHI ELECTRICITY REGULATORY COMMISSION

NOTIFICATION

Delhi, the 20th May, 2003

No. F8(9)/DERC/2001-02/650 – In exercise of powers conferred on it by Section 61 of the Delhi Electricity Reforms Act, 2000 (Act 2 of 2001), the Delhi Electricity Regulatory Commission hereby makes the following Regulations to amend the **Delhi Electricity Regulatory Commission (Performance Standards – Metering and Billing) Regulations, 2002**, namely:

1. Short title and commencement

- (i) These Regulations may be called the **Delhi Electricity Regulatory Commission (Performance Standards – Metering and Billing) (Second amendment) Regulations, 2003**.
- (ii) They shall come into force with effect from the Billing Cycle of June, 2003.

2. **Insertion of New Regulation 13.A:** In the Delhi Electricity Regulatory Commission (Performance Standards – Metering and Billing) Regulations, 2001, after Regulation 13, the following Regulation shall be inserted, namely:-

“13.A Arrears appearing in the bills”

- (i) The licensee shall ensure that the arrears, for which the payment has already been made are not raised in any subsequent bill(s).
- (ii) If the said arrears appear for a bill, for which payment has already been made within due date, compensation at the rate of 10% of the arrear amount with a ceiling of Rs. 500/- shall be payable to the consumer by the licensee.
- (iii) In case the said arrears are raised again for the second time, compensation at the rate of 15% of the arrear amount with a ceiling of Rs. 750/- shall be payable to the consumer by the licensee.
- (iv) If the arrears appear in a bill for which payment was made after due date, no compensation shall be paid. If such arrear, for which the payments have been made, appear in any subsequent bill(s), the case shall be dealt in accordance with clauses (ii) & (iii) above.

- (v) The compensation mentioned in clauses (ii) and (iii) shall be adjusted at the time of making payment for the bill in which such arrears have appeared.
- (vi) In case the arrears, as mentioned in clauses (ii) & (iii), appear in a bill for the third time or thereafter, the consumer shall be entitled to make a petition to the Commission and the Commission shall decide the compensation to be made to such consumer on case-to-case basis."

By Order
SOMIT DASGUPTA, Secy.