

Manual 5
Rules, regulations, instructions, manuals and records for discharging functions
[Section 4(1)(b)(v)]

List of regulations, instructions, manuals and records

S.No.	Name of the act, rules regulations etc	Brief gist of the contents	Reference No. if any	Price in case of priced publications
1.	Delhi Electricity Reform Act, 2000(Act 2 of 2001)	State legislation on conduct and reforms of Power Sector in NCT of Delhi.	F.27/LA/2000	As prescribed in Rule 4 of the RTI(Regulation of Fee and Cost) Rules, 2005
2.	DERC Comprehensive (Conduct of Business) Regulations, 2001	Conduct of business in DERC.	F.8(1)/2001/DERC/1649	-do-
3.	DERC (Management and Development of Human Resources) Regulations, 2001	Recruitment rules and manpower policy of DERC.	F.1(9)/Estt./DERC/2000-01/22	-do-
4.	DERC (Appointment of Consultants) Regulations, 2001	Guidelines appointment consultants	F.8(3)/2001/DERC/623	-do-
5.	DERC (Delegation of Financial Powers) Regulations, 2001	Delegation financial powers among officers of DERC	F.1(3)/Estt./DERC/624	-do-

6.	DERC (Performance Standards – Metering & Billing) Regulations, 2002	Standards performance to be observed by the Licensees in distribution power	F.8(9)/DERC/2001-02	-do-
7.	DERC (Medical Attendance) Regulations, 2003	Medical attendance rules for DERC employees	F.8(5)/DERC/2001-02	-do-
8.	DERC (Constitution of Commission Advisory Committee) Regulations, 2003	Commission Advisory Committee as required under Section 35(1) of the Delhi Electricity Reform Act.	F.1(35)/DERC/2000-01/5092	-do-
9.	Complaint Handling Procedure	Procedure to be followed Licensees handling consumer complaints	-	-do-
10.	Schedule of Miscellaneous Charges	Schedule of charges due to the Licensee on new connection, service line cabling, development charges etc.	-	-do-
11.	DERC (Redressal of	Guidelines for Grievances	F.8(11)/DERC/2002-03	-do-

	Consumers' Grievances) Regulations, 2003	Redressal Officers in handling consumer grievances		
12.	DERC (Grant of Consent for Captive Power Plants) (Repeal) Regulations, 2003	Guidelines for grant of consent for captive power plants	F.8(10)/DERC/2001-02/1888	-do-
13.	DERC (Guidelines for establishment of Forum for redressal of grievances of the consumers' and Ombudsman) Regulations, 2003	Guidelines for the Consumer Grievances Redressal Forums and the Electricity Ombudsman for conduct of their business	F.11(29)/DERC/2003-04/1265	-do-
14.	DERC(Delegation of Financial Powers) Regulations, 2004	Delegation financial powers among officers of DERC	F.1(120)/DE C/Estt./2004-05/6327	-do-
15.	Standards of Performance Regulations, 2007	These Regulation set out the Standards of Performance that consumers can expect from Discom.	F.No.17(85)Engg./DERC/2005-06/209 and F.No.(115)2006/Power/985	-do-

16.	Delhi Electricity Regulatory Commissions (State Grid Code) Regulations, 2008	These regulations lay down the code for maintenance of Grid discipline.	F.No. 17(14)/Engg./DE RC/2003-04	-do-
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